

Shri Sharda Bhavan Education Society,s

## **Yeshwant Mahavidyalaya, Nanded.**

NAAC Reaccredited At “A” level (III Cycle) with 3.29 CGPA

College with Potential For Excellence (CPE) ,

S.R.T.M.U. Nanded . Best College Award 2021.

### ***GRIEVANCE REDRESSAL CELL REPORT2022-2023***

Grievance Redressal System is a vital part of any administration. It is the responsibility of the College Administration to provide a secure and contented environment to all its Staff and Students. The Grievance Redressal Committee has been formed in the College as per the UGC guidelines to redress the grievances of both the staff and the students. Since the inception of the college, the Committee has been under the direct purview of the Principal.

The grievances received by the Principal are forwarded to the concerned Committee members who look in to the problems depending upon the seriousness of the issue.

The Committee has been continuously striving to take the best efforts possible to create a harmonious and conducive atmosphere to everyone in question.

This cell helps Students to record their complaints and solve their problems related academics, resources and personal grievances. Woman Harassment complaints will be handled as per government guidelines by respective section.

Ragging Complaints will be handled as per ragging rules available on institution Website. Woman Harassment complaints will be handled as per government guidelines by respective section.

The students approach the Cell for their grievances regarding academic matters, financial matters, health services, library and other central services. The Cell sorts out their problems promptly and judiciously. The Cell also redresses the grievances of the students as and when required. As a result of this mechanism, the institute has pleasant ambient atmosphere and good work culture with in-built goodwill and mutual understanding among the students. The composition of the students' Grievance and Redressal Cell is as under:

The Grievance and Redressal Cell is formed and the members of the Cell are as follows:-

|                         |          |
|-------------------------|----------|
| 1) Dr. S. B. Sirsat     | Chairman |
| 2) Dr. S. S. Bodke      | Member   |
| 3) Dr. Mrs. A. V. Girde | Member   |
| 4) Dr. B. M. Kamble     | Member   |
| 5) Dr. P. R. Muthe      | Member   |

### **Objective:**

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the students teachers and institution also .

A Grievance Cell should be constituted for the Redressal of the problems reported by the Students and staff of the College with the following objectives:

- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Suggestion / complaint Box is installed in front of the Administrative Block , science wing Arts wing and commerce wing in which the Students and teachers , who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

**THE FOLLOWING ISSUES ARE MONITORED BY THE CELL DURING THE  
ACADEMIC YEAR 2022-23**

- a) No complaint was obtained as all admission process is in accordance of admission policy of the college and based on merit of students.
- b) No is irregularity in the admission process adopted by the institute.
- c) The college prospectus is published before the starting of admission process.
- d) The prospectus include the correct information, which is not false or misleading, and based on facts.
- e) There was no complaint of student regarding the demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by the college.
- f) All policies regarding for reservation in admission are followed.
- g) There were no complaints found regarding the alleged discrimination of students, from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or Disabled categories.
- h) No complaint were observed nonpayment or delay in payment of scholarships to any student that the college is committed
- i) College provided quality education as promised at the time of admission or required to be provided.
- j) In college there are transparent and unfair evaluation practices and therefore no complaint is observed in this concern.
- k) There was no complaint regarding harassment and victimization of students, including sexual harassment, ragging etc.

Dr. S. B. Sirsat  
Chairman